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## **IMPORTING GOODS FROM THE EU TO GREAT BRITAIN FROM 1 JANUARY 2021**

The process for importing goods from the EU has changed. Businesses in Great Britain need to complete the following actions to continue importing from EU countries from 1 January 2021.

### **DECLARING GOODS FROM 1 JANUARY 2021**

From 1 January 2021, you will make customs declarations when you import goods from the EU. These rules currently apply to importing goods from the rest of the world, including Switzerland, Norway, Iceland and Liechtenstein.

You can make the declarations yourself or hire someone else such as a courier, freight forwarder or customs agent.

### **HIRING A PERSON OR BUSINESS TO DEAL WITH CUSTOMS FOR YOU**

You can hire a person or business to deal with customs for you, such as:

- freight forwarders
- customs agents or brokers
- fast parcel operators

What they can do for you (and who will be liable) depends on:

- the services they provide
- what you want them to do
- the commercial agreement you have with them

From 1 January 2021 they will need to be established in Great Britain or Northern Ireland.

### **FREIGHT FORWARDERS**

Freight forwarders move goods around the world for importers.

A freight forwarder will arrange clearing your goods through customs. They will have software to communicate with HMRC's systems. You can find out how to use a freight forwarder on the British International Freight Association and Institute of Export websites.



**THE LEADING BODY REPRESENTING  
THE UK INTERNATIONAL FREIGHT SERVICES INDUSTRY**

See: <https://www.bifa.org/home>

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See: <https://www.export.org.uk/>

## CUSTOMS AGENT OR BROKER

Customs agents and brokers help your goods clear through customs. You can hire a customs agent or broker to act as a:

- direct representative
- indirect representative

You can search these out on the internet.

Examples are: HansenMac: <https://hansenmac.com/>



Typically they will:

- Check the classification and valuation of your goods, and making sure you use the right commodity codes
- Liaise with government agencies and customs authorities on your behalf
- Advise on any necessary licenses for import of restricted or hazardous goods
- Prepare and submit documents which have to be filed to clear customs processes
- Help arrange correct payment of import duties and VAT as necessary

See: <https://smallbusiness.co.uk/customs-brokers-2544117/>

Further Information can also be found at UK Import Services Ltd:

<https://www.ukimports.org/services/import/customs-clearance/customs-clearance-broker-agent-information.php>



## FAST PARCEL OPERATORS

Fast parcel operators transport documents, parcels and freight across the world in a specific time frame. They can deal with customs for you, as part of their delivery.

See: <https://www.gov.uk/guidance/international-trade-fast-parcel-operators>

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HMRC list of customs agents and fast parcel operators can be found at:

[https://www.gov.uk/guidance/list-of-customs-agents-and-fast-parcel-operators?utm\\_source=c531715c-739b-46aa-a269-](https://www.gov.uk/guidance/list-of-customs-agents-and-fast-parcel-operators?utm_source=c531715c-739b-46aa-a269-5c5ece94f2e6&utm_medium=email&utm_campaign=govuk-notifications&utm_content=daily)

[5c5ece94f2e6&utm\\_medium=email&utm\\_campaign=govuk-notifications&utm\\_content=daily](https://www.gov.uk/guidance/list-of-customs-agents-and-fast-parcel-operators?utm_source=c531715c-739b-46aa-a269-5c5ece94f2e6&utm_medium=email&utm_campaign=govuk-notifications&utm_content=daily)

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